

COLLECT POINTS & EARN REWARDS

COLLECTING POINTS

• BEDROOMS

One point will be awarded for every room night booked at The Celtic Manor Resort, Newbridge on Usk and Coldra Court Hotel. For example, a guest staying for three nights would earn you three points. Should a guest reduce the length of their stay during their visit, then the points will be reduced accordingly.

• DINING

One point will be awarded for every dining reservation made at the time of an accommodation booking.

• GOLF

One point will be awarded for each fourball booked on any of our three golf courses.

• MEETINGS & EVENTS

When booking a meeting room or private dining room, the number of points awarded will be based on the number of people the booking has been made for.

1 - 25	5 points
26 - 50	10 points
51 - 100	20 points
100+	30 points

• EVENT HOSPITALITY

Two points will be awarded for each hospitality place purchased for The Celebrity Cup or Motorpoint Polo at the Manor during 2018.

QUALIFYING BOOKINGS

Bookings which qualify for points are those made at your contracted corporate rate for accommodation and the current seasonal rates for all other areas.

Points are awarded only once the guest has departed from the Resort and cannot be accounted for before then.

In all cases, points will not be awarded for bookings which are cancelled or deemed to be a 'no show' where the guest fails to arrive.

REDEEMING YOUR POINTS

It is your responsibility to log all points earned on the form provided. We cannot issue points or rewards without this form.

To claim a reward please complete your claim form and email to celticrewards@celtic-manor.com

You will then receive a voucher for your chosen reward, valid for 6 months from the date of issue.

When you are ready to book, please call Reservations on 01633 410262 quoting your voucher number. Redemption of the voucher is subject to availability of the reward on the date requested.

Your voucher is your method of payment therefore you must remember to bring it with you on the day. Our normal cancellation policies will apply.

Please note that vouchers cannot be replaced if lost or stolen, the expiry date cannot be extended and they cannot be transferred for use by another person.

TERMS AND CONDITIONS

- The redemption value of points is subject to change at any time.
- Certain prizes may be withdrawn at any time at the discretion of the Resort.
- Points cannot be redeemed for prizes after you leave the company.
- The Resort reserves the right to end the scheme at any time.
- Points will be awarded for direct bookings only.
- Accommodation must be booked at your contracted corporate rate up to a maximum of 10 rooms per night.
- Vouchers must be redeemed within 6 months of earning them